

To: Honorable Veteran Commissioners and Supervisor Slocum

From: Norman Aleman, CVSO

Subject: CVSO Report #5, September 12, 2016

BACKGROUND:

This report will provide you with updates on a variety of County Veteran Services initiatives. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

Operational Structure

We have resumed on a limited basis with outreach and outpost locations. Currently we are at the Menlo Park VA on Tuesdays and rotating dates at the three local community colleges. The Belmont office still remains closed on Fridays for administrative hours with the schedule of 8am-4:30, Monday through Thursday and on a walk-in basis. The office is closed from 12pm-1pm. Later this month, our two new staff will participate in Phase II of the Calvet Academy. Upon successful completion, they will become accredited which will bring the office to five accredited members. We are also in the process of replacing our Public Service Specialist (PSS) staff, which will handle the front desk.

Community Outreach

Through emails, mailings, and outreach events from January 1st to present, we have linked with 6405 veterans. During this same time period we have seen 1,847 veterans and or family members in our office of which 894 were first time clients.

Fiscal

From January 1st to September 8, 2016, total benefits claims awarded were 613, of which \$2,951,434.13 has been injected into the County economy. From these, \$364,913.68 will continue to be injected into the County on a monthly basis. Additionally, eighty-seven State College Fee waivers were issued with an estimated \$417,282.00 in savings to student dependent of service connected disabled veterans.

